

Release Notes

DISCLAIMER

This software fix has not undergone extensive formal testing at this time. The fix has undergone sufficient testing to prove that it resolves the issue detailed below. This patch will be included in the next version of the Analyst® Software, at which time it will have been subjected to complete and formal testing. SCIEX assumes no liability or responsibility for any loss howsoever caused in connection with using this software.

Analyst® 1.7.1 Software

Analyst® 1.7.1 Patch for Acquisition Synchronization Issue

This patch is distributed to users of the Analyst® Software, and addresses the following intermittent issue:

SCIEX 4500, 5500, and 6500 series systems connected to an LC or multiplexing system, often a Thermo Scientific LC system running Aria software, can intermittently experience system resets while acquiring data. The diagnostic errors in the Windows Event logs indicate a communication interruption on the Ethernet connection. When the LC-MS/MS system is inspected after acquisition has stopped because of this issue, the system seems to be ready to run a new sequence because it has reset and returned to operational readiness. This issue is difficult to detect, unless the user has watched the system reset. Review the Windows application Event log to monitor for this issue.

A new mass spectrometer firmware file, PIL1903, has been released to reduce the frequency of occurrence of this issue. This firmware file supersedes the currently shipping file, PIL1901.

Where to Get Help

Support

- www.sciex.com/support
- www.sciex.com

Upgrade the Firmware

The firmware upgrade to version PIL1903 must be performed by a SCIEX Field Service Employee (FSE). Contact us through [SCIEX Now™](#) to request assistance with the firmware upgrade.

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Downgrade the Firmware

Only a SCIEX FSE can downgrade the firmware to the original PIL1901 version.

Known Issues and Limitations

None

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