

Cliquid[®] 3.4 with HotFix 1 Release Notes



Introduction

For information about a previous software version, refer to the *Release Notes* that came with that software version.

New in Cliquid[®] 3.4 with HotFix 1

Enhancements

This HotFix includes the following:

- Support for the SCIEX Triple Quad[™] 5500+ System – QTRAP[®] Ready
- Upgrade of SQL server version to SQL Server 2012
- Upgrade of .Microsoft .NET Framework to version 4.7.2
- Upgrade of LibraryView[™] Framework to version 1.4
- Defect fixes, including:
 - An issue where the Sample List was not marking tasks as completed. (CL-1551)
 - An issue where the Cliquid[®] Software did not print reports when the **Print Report** check box was selected. (CL-1555)

Installation

Install the HotFix

Note: Cliquid[®] 3.4 with HotFix 1 can be installed on version 3.4 or on a fresh install.

1. Log on to the computer as a user with Administrator privileges.
2. Make sure that the hardware profile in the Analyst[®] Software is deactivated.

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3. Make sure that all applications are closed.
4. Download the **Cliquid® 3.4 with HotFix 1** file from sciex.com/software-support/software-downloads.

Tip! To prevent potential installation issues, save the file to a location other than the computer desktop and disconnect any external USB storage devices.

5. After the download is complete, right-click the Cliquid3.4HF1.zip file.
6. Click **Extract All** and then select the file destination folder.
7. After the extraction is complete, navigate to the extracted files and double-click the **setup.exe** file.
8. Follow the on-screen instructions to complete the installation.
9. After the installation is complete, click **Start > Control Panel**.
10. In the **Large icons** or **Small icons** view, click **Programs and Features**.
11. Make sure that **Cliquid® 3.4 with HotFix 1** is shown in the list of programs.
12. Close the Windows Control Panel.
13. Create and then activate the appropriate hardware profile in the Analyst® Software.
For additional information, refer to the Analyst® Software documentation.

Uninstall the HotFix

1. Log on to the computer as a Windows user with Administrator privileges.
2. Make sure that the hardware profile in the Analyst® Software is deactivated.
3. Make sure that applications are closed.
4. Click **Start > Control Panel**.
5. In the **Large icons** or **Small icons** view, click **Programs and Features**.
6. Right-click **Cliquid 3.4 with HotFix 1** and then click **Uninstall**.
7. Follow the on-screen instructions.
8. Close the Windows Control Panel.
9. Activate the appropriate hardware profile in the Analyst® Software.
For additional information, refer to the Analyst® Software documentation.

Note: After uninstalling, the Cliquid® Software will be removed from the workstation.

Downgrade to Previous Versions of the Software

For help on downgrading from Cliquid® 3.4 with HotFix 1 to Cliquid® 3.4, contact sciex.com/request-support.

Known Issues and Limitations

- N/A

Contact Us

Customer Training

- In North America: NA.CustomerTraining@sciex.com
- In Europe: Europe.CustomerTraining@sciex.com
- Outside the EU and North America, visit sciex.com/education for contact information.

Online Learning Center

- [SCIEX University™](#)

SCIEX Support

SCIEX and its representatives maintain a staff of fully-trained service and technical specialists located throughout the world. They can answer questions about the system or any technical issues that might arise. For more information, visit the SCIEX website at sciex.com or contact us in one of the following ways:

- sciex.com/contact-us
- sciex.com/request-support

CyberSecurity

For the latest guidance on cybersecurity for SCIEX products, visit sciex.com/productsecurity.

Documentation

This version of the document supercedes all previous versions of this document.

To view this document electronically, Adobe Acrobat Reader is required. To download the latest version, go to <https://get.adobe.com/reader>.

To find software product documentation, refer to the release notes or software installation guide that comes with the software.

The latest versions of the documentation are available on the SCIEX website, at sciex.com/customer-documents.

Note: To request a free, printed version of this document, contact sciex.com/contact-us.

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