

DISCLAIMER

This software has not undergone extensive formal testing at this time. It will be included in the next version of Eksigent Control Software, at which time it will have been subjected to such testing. AB SCIEX assumes no liability or responsibility for any loss howsoever caused in connection with using this software.

Eksigent Control 4.0 Patch December 2012

The Eksigent Control 4.0 Patch December 2012 addresses the following issues:

- Intermittent LC-run failures due to a communication timeout error.
- Intermittent Analyst queue 'hang-ups' between samples when pre- or post-run flush option is used in Eksigent LC methods.
- The autosampler driver fails to execute methods for the trap-elute workflow on ekspert nanoLC 415 systems.
- When Eksigent pumps are controlled under Xcalibur 2.2, the Xcalibur 2.2 application stalls during batch acquisitions if the data collection options, such as Auxiliary data, Qa, Qb, Pc traces, are turned on.

Where to Get Help

For support, contact AB SCIEX.

- Email: support@absciex.com
- Web: www.absciex.com

Prerequisites

This patch requires Eksigent Control Software v.4.0 to be installed on the target system.

Installing the Patch

1. Deactivate the hardware profile in the Analyst[®] software.
2. Shutdown any running components of Eksigent Control Software.
3. Launch *Eksigent Control 4.0 Patch December 2012.exe*.
4. Follow the on-screen instructions.

Uninstalling the Patch

1. Deactivate the hardware profile in the Analyst[®] software.
2. Shutdown any running components of Eksigent Control Software.
3. In *Control Panel >> Add/Remove Programs (on Windows XP) or Programs and Features (on Windows 7)*, select *Eksigent Control 4.0 Patch December 2012* and click *Uninstall*.
4. Follow the on-screen instructions.

Known Limitations

N/A

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