

Release Notes

DISCLAIMER

This software fix has not undergone extensive formal testing at this time. The fix has undergone sufficient testing to prove that it resolves the issue detailed below. This patch will be included in the next version of the SCIEX OS Software, at which time it will have been subjected to complete and formal testing. SCIEX assumes no liability or responsibility for any loss howsoever caused in connection with using this software.

SCIEX OS Version 2.0

SCIEX OS 2.0 Patch for Agilent Acquisition Issue

SCIEX OS 2.0 Patch for Agilent Acquisition Issue addresses the following issue:

- Intermittently, acquisition with an Agilent device configuration might fail with the error "Sample acquisition was stopped because of a system error". (BLT-2160)

Where to Get Help

Support

- www.sciex.com/support
- www.sciex.com

Install the Patch

1. Save **SCIEX_OS_2.0_Patch_for_Agilent_Acquisition_Issue.zip** on the hard drive (D:\SCIEX_OS_2.0_Patch_for_Agilent_Acquisition_Issue.zip) and then click **Extract All**.
2. Double-click the **SCIEX-OS2.0-Patch-for-Agilent-Acquisition-Issue.exe** file and then follow the on-screen instructions.

Updated files

This patch updates the following files in the C:\Program Files\Common Files\SCIEX\ClearCore\Drivers\Agilent Driver folder:

- Clearcore2.Drivers.Agilent.dll
- Clearcore2.Drivers.Common.dll

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Remove the Patch

1. Open the Control Panel in Large icons or Small icons mode, and then click **Programs and Features**.
2. Select **SCIEX OS 2.0 Patch for Agilent Acquisition Issue** from the list and then click **Uninstall**.

Uninstalling this Patch restores the original SCIEX OS 2.0 files.

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