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## Disclaimer

By using this software patch, you agree that SCIEX is not responsible for any loss or liability caused by the use or installation of this software.

## SCIEX OS 3.4.5 Patch for Domain User Issue

The patch corrects this issue in the SCIEX OS software 3.4.5:

- If the workstation is not connected to the domain when a valid domain user is added to the SCIEX OS software, then the user might not be added. (BLT-6948)

## Install the Patch

| Prerequisites   |
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| <ul style="list-style-type: none"><li>• The SCIEX OS software 3.4.5, with or without HotFixes or patches, is installed.</li></ul> |



1. Log on to the computer as a Windows user with Administrator privileges.
2. Wait until acquisition is completed.
3. On the Devices page in the Configuration workspace, deactivate the devices.
4. Close the SCIEX OS software.
5. Go to [sciex.com/software-downloads](https://sciex.com/software-downloads).
6. In the Software patches downloads section, click **SCIEX OS software**, and then click **SCIEX OS 3.4.5 Patch for Domain User Issue**.

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**Tip!** To prevent installation issues, save the file to the local computer, in a different location than the desktop.

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7. Right-click the downloaded `SCIEXOS-3.4.5-Patch-for-Domain-User-Issue.zip` file, click **Extract All**, select a destination folder, and then click **Extract**.
8. After the extraction is completed, browse to the selected destination folder.
9. Right-click the `SCIEXOS-3.4.5-Patch-for-Domain-User-Issue.exe` file, and then click **Run as administrator**.

## Release Notes

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10. Obey the on-screen instructions.

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**Note:** The next step is required to prevent issues with the installation.

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11. Start the computer again.
12. Open the SCIEX OS software.

## Updated Files

The SCIEX OS 3.4.5 Patch for Domain User Issue updates this file:

`C:\Program Files\SCIEX\SCIEX OS`

- `Clearcore2.VerticalApplications.Security.dll` (updated)

## Remove the Patch

1. Log on to the computer as a Windows user with Administrator privileges.
2. Wait until acquisition is completed.
3. Deactivate the devices.
4. Close the SCIEX OS software.
5. Open Control Panel in Large icons or Small icons mode, and then click **Programs and Features**.
6. Select **SCIEX OS 3.4.5 Patch for Domain User Issue**, and then click **Uninstall**.

## Addresses



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