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## Disclaimer

By using this software patch, you agree that SCIEX is not responsible for any loss or liability caused by the use or installation of this software.

## SCIEX OS 4.0.2 Patch for Agilent Equilibration Issue

The patch corrects an issue in the SCIEX OS software 4.0.2 where equilibration and acquisition might fail when the system is connected to the Central Administrator Console (CAC) software and configured with an Agilent LC 1290 system (BLT-7207).

## Install the Patch

Prerequisites
<ul style="list-style-type: none"><li>The SCIEX OS software 4.0.2 is installed.</li></ul>



1. Log on to the computer as a Windows user with Administrator privileges.
2. Wait until acquisition is completed.
3. On the Devices page in the Configuration workspace, deactivate the devices.
4. Close the SCIEX OS software.
5. Go to [sciex.com/software-downloads](https://sciex.com/software-downloads).
6. In the Software patches downloads section, click **SCIEX OS software**, and then click **SCIEX OS 4.0.2 Patch for Agilent Equilibration Issue**.

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**Tip!** To prevent installation issues, save the file to the local computer, in a different location than the desktop.

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7. Right-click the downloaded `SCIEXOS-4.0.2-Patch-for-Agilent-Equilibration-Issue.zip` file, click **Extract All**, select a destination folder, and then click **Extract**.
8. After the extraction is completed, browse to the selected destination folder.

## Release Notes

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9. Right-click the `SCIEXOS-4.0.2-Patch-for-Agilent-Equilibration-Issue.exe` file, and then click **Run as administrator**.
10. Obey the on-screen instructions.

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**Note:** The next step is required to prevent issues with the installation.

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11. Start the computer again.
12. Open the SCIEX OS software.

## Updated Files

The SCIEX OS 4.0.2 Patch for Agilent Equilibration Issue updates the files in these folders:

`C:\Program Files\SCIEX\SCIEX OS`

- `OFX.Core.dll` (updated)

## Remove the Patch

1. Log on to the computer as a Windows user with Administrator privileges.
2. Wait until acquisition is completed.
3. Deactivate the devices.
4. Close the SCIEX OS software.
5. Open Control Panel in Large icons or Small icons mode, and then click **Programs and Features**.
6. Select **SCIEX OS 4.0.2 Patch for Agilent Equilibration Issue**, and then click **Uninstall**.

## Known Issues and Limitations

- N/A

## Addresses



AB Sciex Pte. Ltd.  
Blk33, #04-06 Marsiling Industrial Estate Road 3  
Woodlands Central Industrial Estate, Singapore 739256

**SCIEX**  
**Headquarters** AB Sciex LLC  
250 Forest Street  
Marlborough, MA 01752  
USA

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