Cliquid 3.4 HotFix 3 Release Notes

Introduction

For information about a previous software version, refer to the document: *Release Notes* that came with that software version.

New in Cliquid 3.4 HotFix 3

Enhancements and Fixed Issues

This HotFix includes the fix to the following issue:

- The Cliquid software was unresponsive for an extended period of time when used with the Analyst 1.7.3 software. The Use AnalystLauncher application to start Analyst dialog was shown repeatedly, resulting in a delay of 10 minutes to 30 minutes. (CL-1595)

The Cliquid HotFix 3 includes previous HotFix 2.

Installation

Install the HotFix

Prerequisites
• The Cliquid 3.4 software with HotFix 1 is installed. **Note:** This HotFix is compatible with any previous HotFix for the Cliquid 3.4 HotFix 1, and can be installed on computers with or without these HotFixes installed. The previous HotFix is removed silently during installation of this HotFix. • The Analyst 1.7.3 software is installed.

1. Log on to the computer as a user with Administrator privileges.
2. Stop any acquisitions that are in progress and then deactivate the hardware profile.
3. Close all applications.
4. Download **Cliquid 3.4 HotFix 3** from sciex.com/software-support/software-downloads.

Tip! To prevent potential installation issues, save the file to a location other than the computer desktop and then disconnect any external USB storage devices before starting the installation.

5. After the download is complete, right-click the `Cliquid3.4HF3.zip` file.
6. Click **Extract All**, browse to and select the destination folder, and then click **Extract**.
7. After the extraction is complete, browse to the extracted folder, and then double-click the `Cliquid_3.4_HotFix3.exe` file.
8. Follow the on-screen instructions to complete the installation.
9. After the installation is complete, do this to make sure that the HotFix is installed:
   a. Open Control Panel and then click **Programs and Features**.
   b. Make sure that **Cliquid 3.4 HotFix 3** is shown in the list of programs.
   c. Close Control Panel.

Remove the HotFix

Remove the HotFix before removing the Cliquid software.

1. Log on to the computer as a user with Administrator privileges.
2. Close all applications.
3. Open Control Panel and then click **Programs and Features**.
4. Select **Cliquid 3.4 HotFix 3** and then click **Uninstall**.
5. Follow the on-screen instructions.

   The HotFix is removed from the program list, and any files that were changed by the HotFix are reverted to the original Cliquid 3.4 HotFix 1 version.

   Note: Any previous HotFix that was removed during installation of the Cliquid 3.4 HotFix 3 is not restored. It must be installed again after HotFix 3 is removed. The Analyst 1.7.3 software must be downgraded to the Analyst 1.7.2 software to make sure that the Cliquid 3.4 software operates properly.

6. Close Control Panel.

Downgrade to Previous Versions of the Software

For help on downgrading from Cliquid 3.4 HotFix 3 to the Cliquid 3.4 software, contact sciex.com/request-support.

Updated Files

The Cliquid 3.4 HotFix 3 updates the following files in the folders:

C:\Program Files (x86)\AB SCIEX\Cliquid\Client

- Cliquid.exe
- Cliquid.Resources.dll

C:\Program Files (x86)\AB SCIEX\Cliquid\Server

- Analyst.reg
- Tech.reg

Known Issues and Limitations

- N/A

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Documentation

This version of the document supercedes all previous versions of this document.

To view this document electronically, Adobe Acrobat Reader is required. To download the latest version, go to https://get.adobe.com/reader.

To find software product documentation, refer to the release notes or software installation guide that comes with the software.

The latest versions of the documentation are available on the SCIEX website, at sciex.com/customer-documents.

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(GEN-IDV-09-10816-D)

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AB Sciex Pte. Ltd.
Blk33, #04-06 Marsiling Industrial Estate Road 3
Woodlands Central Industrial Estate, Singapore 739256