

DISCLAIMER

This software patch has not undergone extensive formal testing at this time. The patch has undergone sufficient testing to prove that it resolves the issue detailed below. This patch will be included in the next version of the SCIEX OS software, at which time it will have been subjected to complete and formal testing. SCIEX assumes no liability or responsibility for any loss howsoever caused in connection with using this software.

SCIEX OS 2.1.6 Patch for Communication Issue

This patch addresses an issue in SCIEX OS 2.1.6 where the mass spectrometer device could not be activated when the acquisition computer was connected to a customer LAN. (BLT-3007, BLT-3028, BLT-3066)

Install the Patch

Prerequisites
<ul style="list-style-type: none">• SCIEX OS 2.1.6 is installed. <hr/> <p>Note: This patch is compatible with the SCIEX OS 2.1.6 HotFixes, and can be installed on computers on which these HotFixes have been installed.</p> <hr/>

1. Log on to the computer as a user with Administrator privileges.
2. Wait for any acquisitions to complete.
3. Close SCIEX OS.
4. Double-click the **SCIEX_OS_2.1.6_Patch_Comm_Issue.exe** file.
5. Follow the on-screen instructions to complete the installation.

Updated Files

The SCIEX OS 2.1.6 Patch for Communication Issue updates the following file in the C:\Program Files\Common Files\SCIEX\ClearCore\Drivers\MassSpec folder.

- Clearcore2.Drivers.MassSpecDriverService.exe.config

Remove the Patch

1. Log on to the computer as a user with Administrator privileges.
2. Wait for any acquisitions to complete.
3. Deactivate the devices.
4. Close SCIEX OS.
5. Open the Control Panel in Large icons or Small icons mode, and then click **Programs and Features**.
6. Select **SCIEX OS 2.1.6 Patch for Communication Issue** and then click **Uninstall**.

The patch is removed from the program list.

Known Issues and Limitations

- N/A

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